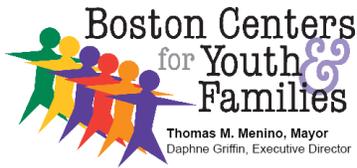


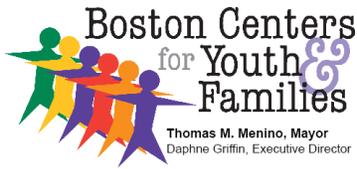
# How is your Community Center working for you?

*A discussion about BCYF and  
your neighborhood BCYF community center*



# BCYF at a glance. . .

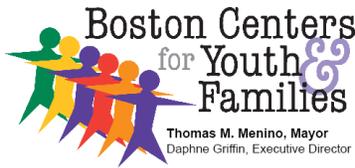
- 46 sites across the City; One site per square mile and multiple sites in many neighborhoods.
- 22 school-based, 19 free-standing, 3 indoor stand-alone pools, 2 outdoor seasonal pools
- Wide variety of low-cost or free programs serving infants to senior citizens
- Serving infants, children, teens, adults and seniors



# BCYF Strategic Plan

## “Operation Excellence”

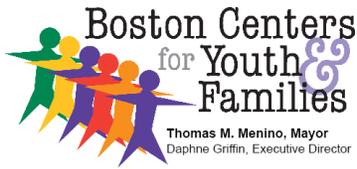
- Multi-year strategic planning process completed
- Participation from all levels of BCYF staff and community stakeholders
- Identified needs in the following areas:
  - Operations
  - Staff Development & Training
  - Programming
  - Marketing & Communications
  - Fundraising & Development



# Ideal BCYF Community Center: Moving Beyond Gym & Swim

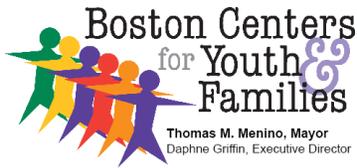
## Core Components:

- Full-service BCYF community center in every neighborhood
- Staff to participant ratios that range from 1:20 to 1:30
- Hours of programming (consistency and flexibility)
- Institutional partnerships
- Diverse facility characteristics (pool, gym, computer lab, etc.)
- Program alignment through Community Learning
- ACES programming framework implemented fully in each BCYF center
- Youth-development outcomes with a measurement system



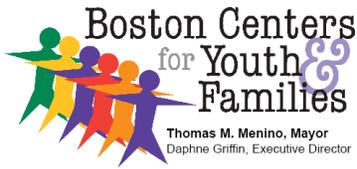
# Operational Challenges

- Expansion of sites over time
- Staff spread thin across sites
- Communication, consistency, quality
- ACES program framework not fully implemented in each BCYF center
- Underutilization of sites
- Shared facilities



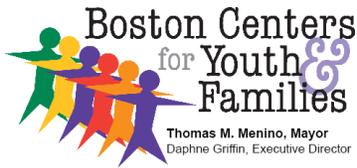
# Considerations

- Based on a review of the operational challenges and evaluation criteria across all BCYF sites, the department is exploring a plan which may include consolidation of sites but will lead to:
  - Increased access to centers that are constrained by current staffing levels
  - BCYF community centers remaining in every neighborhood
  - Enhanced service levels with greater accountability
  - Improved program quality with ratios in line with industry standards



# BCYF Site Evaluation Criteria

- Performance/Site Usage
- Geography
- Partnerships
- Hours of Operation
- Programming
- Neighborhood Demographics
- Other Qualitative Factors
- Community Input



# Our Path to Improvement

BCYF will build an infrastructure to provide high-quality programs at every center, in every neighborhood.

## Transition From

Operation structure that includes 46 facilities at a financial cost that is unsustainable

Staff spread thinly across facilities, limiting program access

Range, access, and quality of programs varies from site to site; lacking a common system for evaluation and quality improvement.

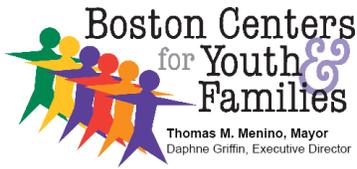


## Transition To

Sound operational infrastructure with optimal access to facilities citywide that is financially sustainable

Staffing patterns that support increased access to programming

BCYF membership means access to a full range of highest quality programs at every site, in every neighborhood, and a system to evaluate and improve program quality



# Comments

Help us shape the future of services at BCYF community centers:

- How do you take advantage of the programs and services at the BCYF community center in your neighborhood?
- How can we better provide high quality services to your neighborhood?
- How can we better meet the needs in your community?
- You can email us at [Feedback@BCYF.net](mailto:Feedback@BCYF.net)